

EXHIBIT C

Massage Chair – Limited Warranty

A. Limited Warranty. T-Spa Manufacturing, LLC grants the following Limited Warranties to the customer (The “Buyer”) on any of the specified brand model of Massage chair:

I. Massage Mechanism & Electrical Components

- Grand, Grande, Triumph and T-Timeless Massage Chair – Limited Three (3) Year Parts-only Warranty.
- Trident and Throne Massage Chair – Limited Two (2) Year Parts-only Warranty.
- Truluck & SC Massage Chair – Limited One (1) Year Parts-only Warranty.

II. Leather Upholstery

- Grand, Grande, Triumph and T-Timeless Massage Chair – Limited Two (2) Year Parts-only Warranty.
- Trident, Truluck, SC and Throne Massage Chair – Limited One (1) Year Parts-only Warranty.
- Replacement Upholstery (I7 & I8)
 - I7 and I8 Replacement Upholstery Sets installed on T-Spa Massage Chairs are covered by a Limited One (1) Year Parts-only Warranty.
 - I7 and I8 Replacement Upholstery Sets installed on non-T-Spa Massage Chairs are covered by a Limited Six (6) Month Parts-only Warranty.

III. Armrests

- All Massage Chair Models – Limited One (1) Year Parts-only Warranty.

This limited warranty shall be in full force and effect for any Buyer’s experiencing workmanship, mechanical, installation, or composition failures so long as the purchased goods are correctly installed and used in accordance with official installation and maintenance instructions.

B. Exclusions.

This limited warranty shall not cover or apply under these conditions

- I. Cable and connector plugs are unsafe and unusable to any purchased goods that are permanently positioned in water.

- II. Damages of cables/connectors caused by (a) abrasion on a lower surface caused by insufficient fixing or running of the cables unprotected over sharp edges, or (b) animals or insects.
- III. The colorfastness, dye lot variations, wrinkling, or wear of leather during using
- IV. The scratches on armrest of massage chair during the time of ownership or caused by misused

C. Additional Warranty Conditions:

- I. The Limited Warranty will not be extended even in the event of Goods repair or replacement.
- II. All rights, titles, and ownership in and to the Goods that have been replaced pursuant to the above warranty revert to T-Spa.
- III. The warranty terms set forth above start on the date of original purchase of the Goods.
- IV. Additional Exclusions to the warranty are provided on the T-Spa website and are incorporated herein by reference.

D. Assertion of Warranty Claim:

- I. You may assert a warranty or claim under Paragraph A above only by informing T-Spa either in writing or email to our corporate office:
 - a. Address:
 - b. Email:
- II. You must include the date of purchase of the Goods and be accompanied by the original sales receipt or invoice as evidence of the purchase.
- III. When making a claim you must be as specific as possible regarding the product and defect associated.
- IV. For a warranty claim to be valid, the written claim must be provided within six weeks of the occurrence of the defect.

E. Use in accordance with this Limited Warranty:

- I. The above Limited Warranty is not available if the alleged defect is a result of the Goods being used improperly, mishandled, incorrectly operated, or improperly installed. Any evidence of abuse shall release T-Spa and its' affiliates from this Limited Warranty, and they shall have no obligation to provide a remedy for a claimed defect if the defects are caused as a whole or in part by any cause other than the Goods themselves. Such other causes may include, without limitation, the following: failure to properly install the Goods, failure to properly exchange/repair/modify/maintain the Goods, Misuse of the Goods, vandalism or destruction through external influences, improper storage or transportation, incompatibility of Buyer or

third-party equipment with the Goods, or any Force Majeure events outside of T-Spa control (hail, hurricanes, lightning, power surges, or floods).

- II. T-Spa is under no obligation to provide the remedies set forth above if the manufacturer's labels or serial numbers on the Goods have been changed, deleted, peeled off, altered, or otherwise caused to be unrecognizable.

F. CONDITIONS THAT VOID WARRANTY

Warranty is voided if defects result from:

- I. Improper installation, misuse, mishandling
- II. External damage or Force Majeure (e.g. power surge, flooding)
- III. Removal or tampering with serial numbers or labels
- IV. Incompatibility with third-party equipment
- V. **Use of T-Spa massage chairs on non-T-Spa spa tubs or bases.** T-Spa assumes no responsibility for performance issues or damage resulting from such configurations.

****Please Note:**

- iRest Massage Chair (Made in China): Grand, Trident, Truluck, SC, etc.
- Foresee Massage Chair (Made in Taiwan): Triumph, T-Timeless, Throne. etc.