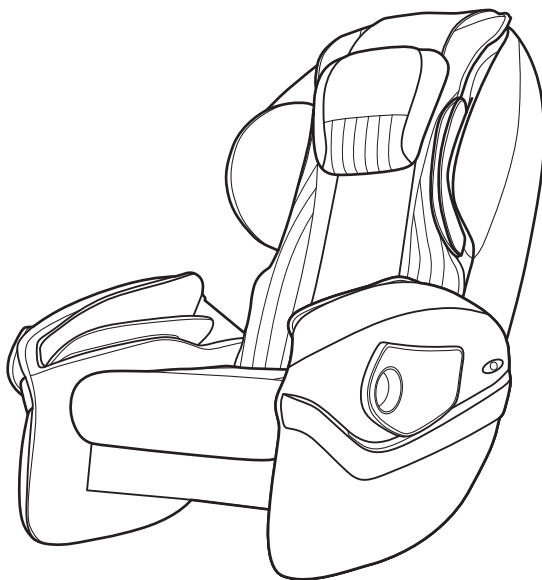




Grande Massage Chair



User Manual

Read this manual before installing or using
and keep it for future reference.



INTRODUCTION

Thank you for your purchase!

Your new massage chair will play a key role in making a striking first impression on your clients and will assist you in providing memorable experiences that will turn them into recurring customers.

T-SPA massage chairs are designed to deliver high-end, luxurious pedicure experiences. They include many features that are sure to satisfy even the most discerning clients, such as seat controls, hand-cut and sewn upholstery, and full massage systems.

T-SPA massage chairs are designed for licensed therapists and technicians and are intended for use in professional spas, salons, or similar commercial environments. While no special training is required to operate the product, it is essential for safety reasons to review the instructions in this manual in detail before the first use.

This manual should be read in its entirety by every professional who will be operating the product to ensure the safety of both the operator and the client.

Please keep this manual for future reference.

Your T-SPA massage chair should only be used as described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, the application of unnecessary force, or using the chair for unintended or unauthorized procedures can result in injury to the operator, client, and/or damage to the equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (888) 508-8772, or send us a fax to (832) 230-5486. We can also be reached via e-mail at info@tspallc.com

Some of the components of this product are in compliance with applicable safety standards:



TABLE OF CONTENTS

INTRODUCTION	2
SAFETY INFORMATION	4
SHIPMENT INSPECTION	4
HEALTH RISKS	4
RESPONSIBLE USE	6
MESSAGE CHAIR SPECIFICATIONS & COMPONENTS	7
INSTALLATION	7
INSTALLATION REQUIREMENTS	8
MESSAGE CHAIR ASSEMBLY AND INSTALLATION	9
WIRING	13
MESSAGE CHAIR OPERATION	15
CLEANING AND MAINTENANCE	17
TROUBLESHOOTING	18
LIMITED WARRANTY	19
LIMITED WARRANTY REGISTRATION FORM	21

SAFETY INFORMATION

IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY
Read all instructions before using this product.

SHIPMENT INSPECTION

Thoroughly inspect the components immediately upon arrival to make sure no damages to the massage chair occurred during the shipment. It is very important that you notify the driver directly and note any damage or irregularities on the delivery receipt. Failure to note damage on the delivery receipt may prevent any claims you may have against the carrier.

Shipping Damage Claim

If concealed loss or damage is found, you **MUST** report it to T-SPA's Customer Support within 24 hours after receiving the products.

Do Not Discard The Shipping Carton

Failure to do so constitutes acceptance of the shipment as-is and in good order and, additionally, waives any right to collect possible compensation from shipping claims.

INSTALLATION WARNINGS

Our massage chairs must be installed by licensed professionals. Every unit must be installed by licensed electricians. Installation **MUST** be in compliance with all local and state building codes.



RISK OF ELECTRIC SHOCK

Connect only to a circuit protected by a ground-fault circuit-interrupter (GFCI).
Grounding is required. This unit must be installed by a licensed electrician and grounded.

Should the chair malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This chair's power cord is has an equipment-grounding conductor and grounding plug. The plug must be connected to an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Improper connection of the equipment-grounding connector can result in risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product if it will not fit your outlet, have a proper outlet installed by a qualified electrician.

This unit cannot operate efficiently or safely unless it is provided with adequate electrical power. This massage chair should only be operated in a room temperature between 40°F (4°C) and 100°F (38°C). DO NOT use it outdoors or in excessively humid or dusty environments.

Contact your local building inspector for information and local code compliance procedure that need to be followed when having your new massage chair installed. You are responsible to ensure that all connections meet national, state and local code.

Subsequent inspections and approvals that may be required are the responsibility of the purchaser.

HEALTH RISKS

Those under a doctor care or who are experiencing one or more of the following conditions should consult their doctor before using the massage chair. Failure to do so may result in accidents and health problems.

- You are receiving medical treatment or are feeling ill.
- Your body shows any acute symptoms.
- You have been diagnosed with a malignant tumor or heart disease.
- You are pregnant or menstruating.
- Your doctor has ordered you to rest.
- You have a back disorder resulting from an accident or disease.
- You have high fever.
- You have sensory disorders.
- You have a medical electrical device (e.g. pacemaker).
- You have an open wound.
- You have poor circulation in your legs or feet. Some signs of poor circulation are numbness, tingling, and pain.
- You have a fungal infection.
- You are diabetic.
- You have any swelling, fractures, persistent pain.



WARNING - HEALTH HAZARD

It is important that you carefully follow the cleaning procedures as described on page 22 to ensure that the chair is sanitized after each use.

T-SPA is not liable for any infections or disease that may result from improper cleaning or failure to adhere to sanitation requirements. Misuse or failure to properly clean the massage chair may result in serious health issues and/or severe disease contagion.

Do not massage any area of the body that is swollen, inflamed, or covered with skin eruptions.

Advise clients to drink a glass of water after a massage session, this helps improve circulation.



WARNING - POTENTIAL HAZARDS

Risk of accidental injury. Do not use drugs or alcohol before or during use. Children or handicapped persons should not use without supervision.



ACCIDENT PREVENTION

Identify potentially hazardous situations to prevent accidents.

- The use of alcohol, drugs, or medication can greatly increase the risk of accidents.
- Do not use a massage chair immediately following a strenuous exercise.
- **RISK OF INJURY** - Use this product for its intended purpose: a massage chair installed on a T-SPA pedicure spa tub for commercial use. DO NOT use attachments not recommended by manufacturer.
- **RISK OF INJURY** - Ensure that suction guards are installed to prevent body and hair entrapment.
- **MOVABLE PARTS, RISK OF INJURY** - Keep children away from massage chair, as it contains movable parts that could cause injury. Close supervision is necessary when used by or near children or disabled individuals. DO NOT leave children unattended or allow them to operate the controls. Keep the controls out of children's reach. DO NOT allow children to crawl behind the chair.
- **RISK OF FETAL INJURY** - Pregnant or possibly pregnant women should consult a physician before using a massage chair.
- Massages should be pleasant and comfortable. Should you experience any pain or discomfort while using the chair, discontinue use immediately and consult a physician.
- DO NOT use where aerosol (spray) products are being used or oxygen is being administered.
- **RISK OF BURNS, FIRE OR ELECTRICAL SHOCK** - Never leave the chair unattended while it is switched ON. Unplug it when it is not in use for an extended period. Always unplug it before installation, cleaning, or removal of parts.
- **RISK OF INJURY** - Do not put hands or fingers near the massage mechanism.
- **RISK OF INJURY** - Exercise care when entering or exiting the chair and spa unit.
- DO NOT stand on the pedicure spa tub.
- DO NOT leave unattended when in operation.
- DO NOT use outdoors.
- BE CAUTIOUS when making positioning adjustments to your chair. Keep all equipment and body parts away from moving parts while making any adjustments.
- Disconnect power supply cord before servicing and cleaning.
- Never use this chair if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the chair to a service center for examination and repair.
- DO NOT operate this chair if it is emitting noise above normal. If you notice that the chair is operating abnormally or malfunctioning, immediately turn off the power and disconnect the power cord from the outlet. Do not operate if it is not working properly.
- Keep the cord away from heated surfaces.
- Never operate the chair with blocked mechanisms. Keep chair mechanisms free of hair, dust, debris, etc.
- DO NOT drop or insert anything into chair mechanisms or moving parts.
- Connect this appliance only to a properly grounded outlet.

- Make certain that the cord and plug are maintained in good condition and are not allowed to become damaged while in use. Avoid positioning the cord in the traffic lane and it is always kept out of the way.
- Take this chair out of service immediately if the cord or plug becomes damaged in any way.
- Do not attempt to repair yourself. All repairs must be performed by an authorized service representative.
- Test the ground-fault circuit-interrupter protecting this appliance periodically in accordance with the manufacturer instructions.
- In the event of a power outage or a power failure, always turn the power switch to its OFF position.
- Always turn the switch OFF when not in use.



STATE OF CALIFORNIA PROPOSITION 65 WARNING

Product may contain one or more chemicals known to the State of California to cause cancer or reproductive harm. For more information, go to www.p65warnings.ca.gov

RESPONSIBLE USE

For safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the product to ensure the safety of both operator and client. This manual should be saved for future reference.

Should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the chair for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

- The maximum weight capacity of the spa chair 250 lb (113 kg).
- Always enter and exit the chair and pedicure spa slowly and carefully.
- Use only while seated.
- Do not stand in the pedicure basin.
- Always connect this unit to a properly grounded electrical outlet.
- Do not use the massage chair for more than 15-minute periods.
- Never drop or insert any object into any opening of the massage chair.
- If there is severe discomfort during the massage, discontinue use and consult a physician.
- This unit is designed only to operate on a standard 110 Volt 60 Hz current. Exceeding this standard may cause injury and/or serious bodily harm and/or damage to property.
- Before operating the massage chair, make sure the chair arms are down.
- Keep the massage chair and its air openings clean and free of hair and dust; never operate the massage chair if the air openings are blocked.



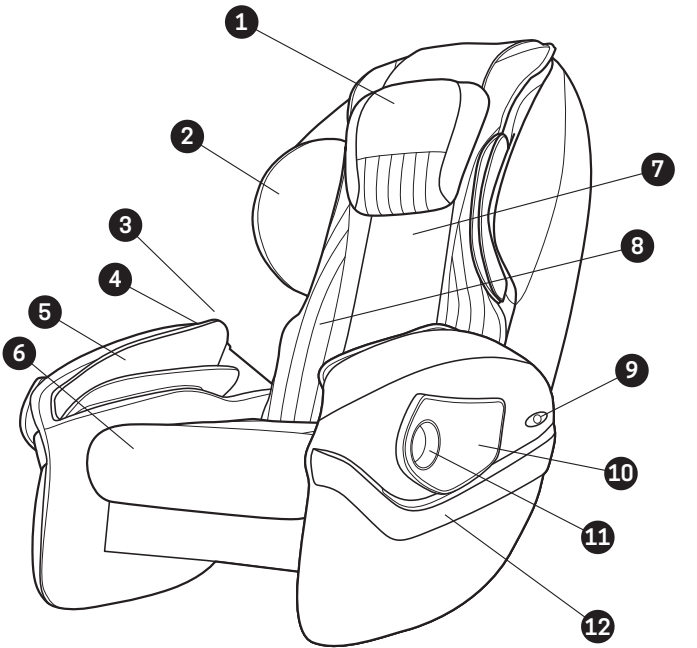
WARNING - THERMAL RESETTING PROTECTION DEVICE

The massage chair is equipped with a thermal resetting protection device. This is a safety feature to protect it from overheating. If the chair should suddenly stop and will not start, turn the main power switch off, and do not operate the chair for at least 30 minutes. Failure to turn the chair off may result in the chair starting unexpectedly when the device cools.

MASSAGE CHAIR SPECIFICATIONS

TECHNICAL SPECIFICATIONS	
Model	Grande
Dimensions	54" (74" fully reclined) L x 32" (48" extended manicure tray) W x 56" H
Weight	120 lb
Seat heating	—
Purse hook	1 Hook
USB charger	1 USB terminal
Cup holder	2 Cup holders
Power source	Dedicated 15 A wall outlet 120 V - 15 A - 60 Hz
Massage system	120 V - 60 Hz
Importer	T-SPA MFG, LLC
Manufacturer	Irest Health Science and Technology Co.,Ltd

COMPONENTS



1. Head cushion

2. Shoulder airbag assembly

3. Remote control

4. Remote control

5. Arm airbag assembly

6. Seat cushion
7. Back cushion

8. Waist airbag

9. Purse hook

10. Flip-out manicure tray

11. Cup holder

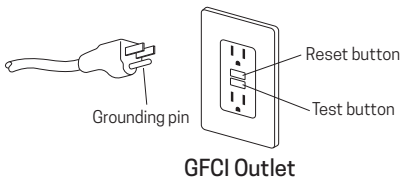
12. Armrest decoration

INSTALLATION

INSTALLATION REQUIREMENTS

Your massage chair cannot operate safely or efficiently unless it is provided with adequate electrical power.

Electrical Service




110V, 60Hz, 15Amp GFCI (Ground Fault Circuit Interrupter) protected grounded circuit must be used to supply power to each chair, and the main circuit breaker must be at 25Amp. Connect maximum 2 chairs per each electrical outlet.

If the massage chair were to malfunction or break down, grounding provides a path of least resistance for electrical current to reduce the risk of electric shock, thus reducing the risk of electric shock.

This appliance is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is professionally installed and grounded in accordance with all local codes and ordinances.

If you are in doubt as to whether the massage chair is properly grounded, please check with a qualified electrician. Fatal electric shock and fire could occur with improperly grounded connections.

Do not modify the plug provided with the product for any reason; if it will not fit the outlet, have the adequate outlet installed.



A licensed electrician must install the massage chair with the pedicure spa unit conform and comply with local, State and Federal building codes, where applicable.

Failure to comply with applicable regulations will result in the warranty being nullified and void.

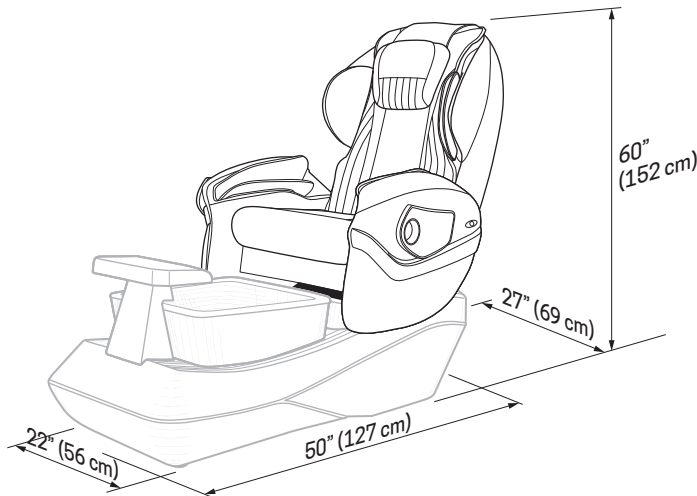
Subsequent inspections and approvals that may be required are responsibility of the owner.

Install to permit access for servicing.

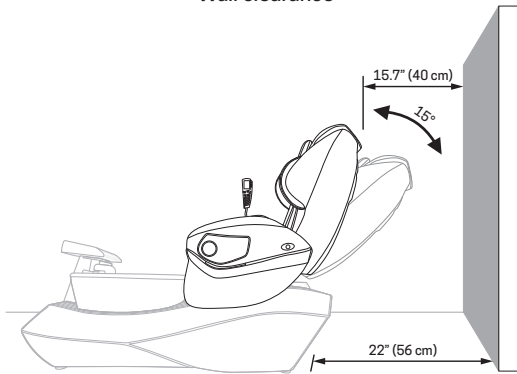
Space requirements

Carefully plan the distribution of your spa units according to the following recommendations.

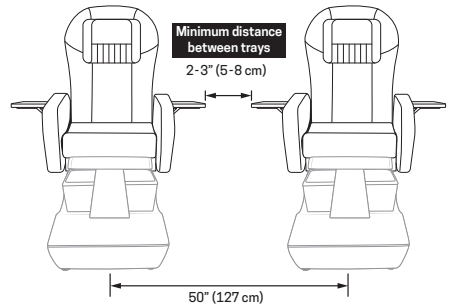
Dimensions



Wall clearance



Safety distance between units



CAUTION - INSTALL ENSURING AN UNOBSTRUCTED OPERATION OF THE CHAIR

Both the backrest and seat position are adjustable. When the backrest is at its maximum recline, it must allow 22" (56cm) from back wall to spa chair. This minimum distance ensures an unobstructed recline. Failure to follow this required clearance might damage chair components and will void your warranty.

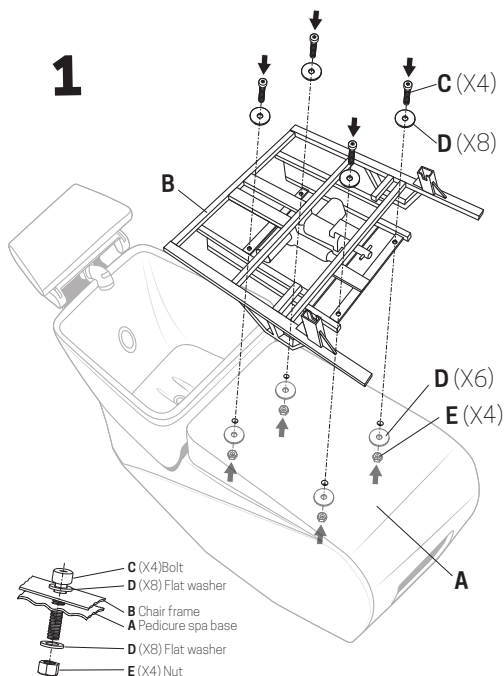
MASSAGE CHAIR ASSEMBLY AND INSTALLATION

INCOMPATIBILITY DISCLAIMER

T-SPA Massage Chairs are designed to be installed on T-SPA Pedicure Spa Tubs. Installing your massage chair on a third-party spa tub could result in damage or failure resulting from improper fit, alignment, or mechanical incompatibility. Installing your massage chair on any third-party base, tub, or platform not manufactured by T-SPA will void your warranty.

A (X1)		H (X2)		O (X4)	
B (X1)		I (X4)		P (X1)	
C (X4)		J (X4)		Q (X1)	
D (X8)		K (X2)		R (X1)	
E (X4)		L (X2)		S (X1)	
F (X1)		M (X2)		T (X2)	
G (X1)		N (X4)		U (X8)	

1



1. Locate the four pre-drilled holes on your pedicure spa base's top (A) and the four pre-drilled holes on the chair frame (B).

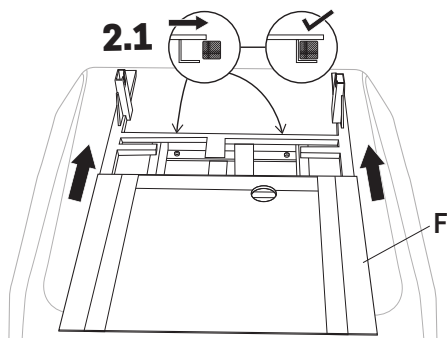
Place the chair frame on top of the base, ensuring that the holes of the base and the frame are perfectly aligned.

Insert the washers (D) onto the screws (C), then insert the screws into the holes in the frame and through the holes in the base. The washers should sit between the head of the screws and the surface of the frame.

Accessing the inside of the base through the opening at the rear, insert the washers (D) and nuts (E) onto the bolts (C), the washers should sit between the nuts and the surface of the base.

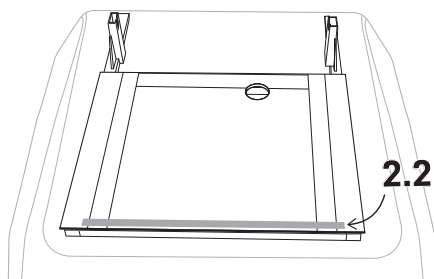
Tighten the nuts using a wrench, ensuring that the frame is securely fastened to the base.

2.1

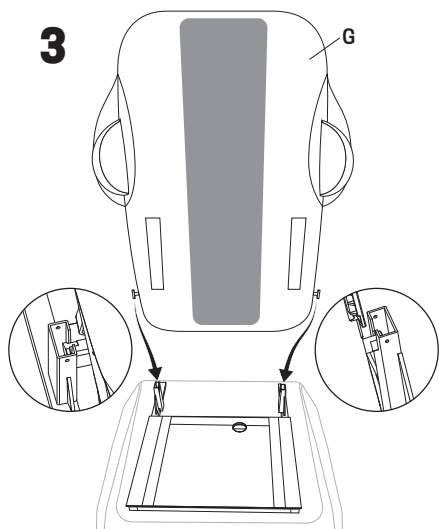


2.1 Place the support board (F) on top of the frame and push rearward until the two grips located under the board are anchored to the frame beam.

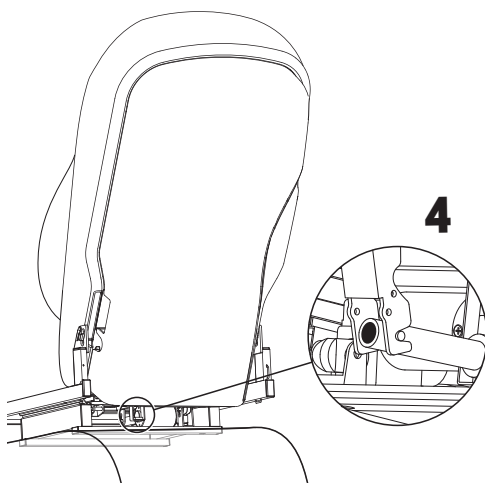
2.2



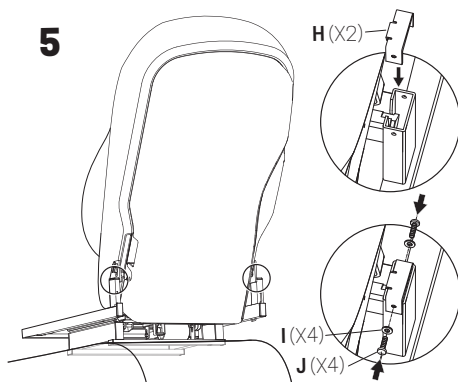
2.2 Make sure that the velcro tape located under the board sticks to the velcro on top of the frame's front beam



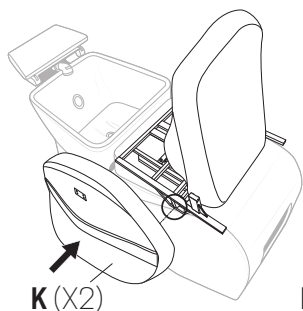
3. Assemble the backrest (G) to the frame by fitting the two swivel shafts of the backrest into the two archway slots of the seat frame.



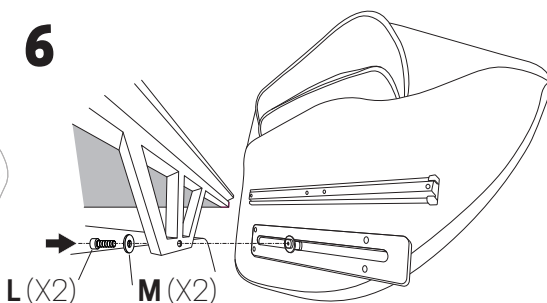
4. Clip the backrest hook into the electric cylinder pin shaft.



5. Clamp the two anti detachment plates (H) of the rotating shaft into the clamping groove, then fix them with four M4x8 self tapping screws (I) and washers (J).

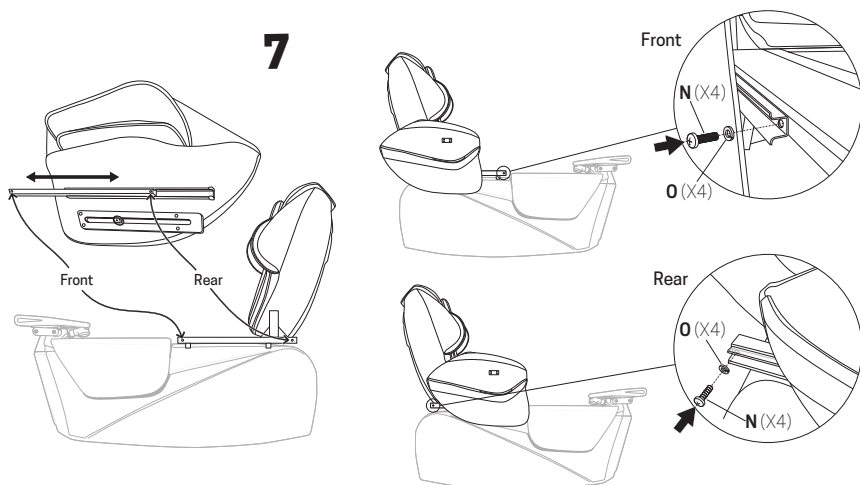


6



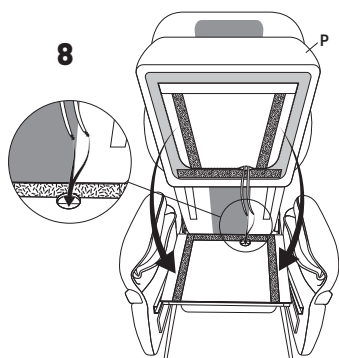
6. Mount the left and right armrests (K) to the frame using two M8 x 30 hex screws (L) and washers (M). After this step the armrests have free rotational movement, they will be secured in place in the next step.

7

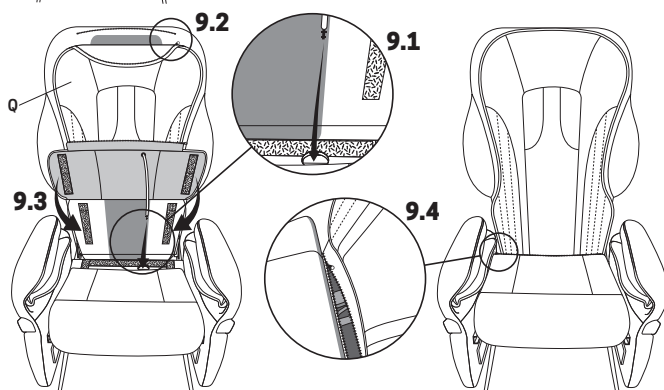


7. Lock the armrest's slides to the frame using four M6×10mm Phillips screws (N) and split lock washers (O).

8



8. Insert the seat cushion (P) cables into the hole located on the support board and position the seat on top of the board, making sure that the velcro strips of the seat and the ones on the board attach to one another.



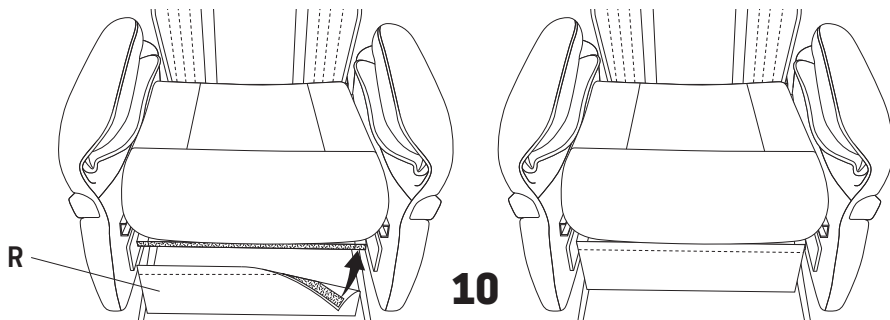
9.1 Place the back cushion (Q) on top of the backrest and insert its cables into the board's hole; you might need to pull the seat cushion gently to access the hole.

9.2 Fasten the upper end of the back cushion to the backrest using the zipper.

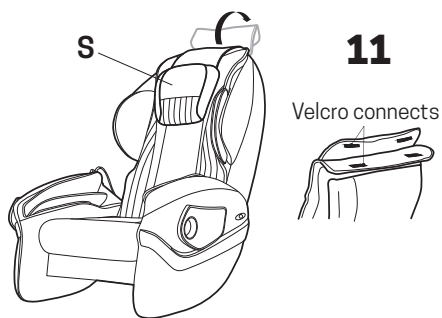
9.3 Secure the lower part of the back cushion to the backrest by joining the velcro strips.

9.4 Fasten the lower end of the back cushion to the seat cushion using the zipper.

12 | INSTALLATION

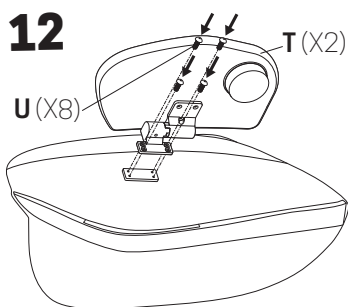


10. Attach the bottom cover layer (R) to the frame by joining together the velcro strips.



11. The pillow pad (S) reduces the kneading intensity in the neck and shoulders, its use is recommended, but you can decide to put it on or not according to your preference.

To put it on, join its velcro strips together with the ones located on the backrest (top-backside).



12. Assemble the flip-out manicure tray (T) to the armrest using the four M4x12 screws (U). Repeat for both trays.

Unlock and push down the tray when not in use. Flip out and lock the tray to use it.

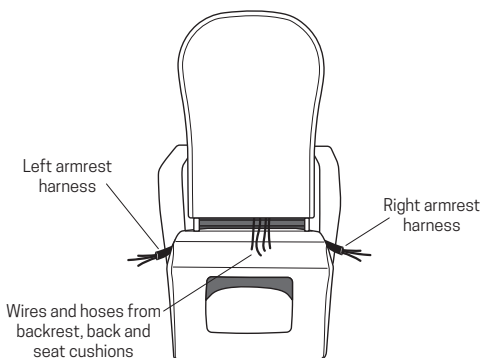
WIRING

Have a qualified licensed electrician install the wiring according to local codes.

The clean jets are 1/18 HP, 120V A.C., 0.55 AMP, 60 Hz.

GFI protected circuit must be used to supply power to the unit.

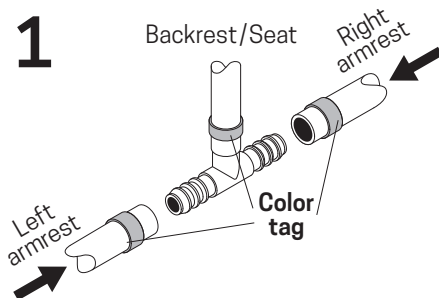
The massage chair uses a 115V A.C. supply.



1. Tee Hose Fittings (5 color groups)

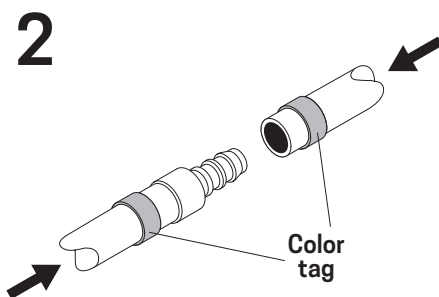
Each tee fitting connects 3 hoses that come from the backrest/seat bundle, the left armrest harness, and the right armrest harness respectively.

Identify which hoses go together by carefully inspecting the colored tags at the end of each hose. There are tag groups that are similar in color (e.g. red and orange), but no color is repeated for more than one group. Connect only the 3 hoses that have the exact same color tag.



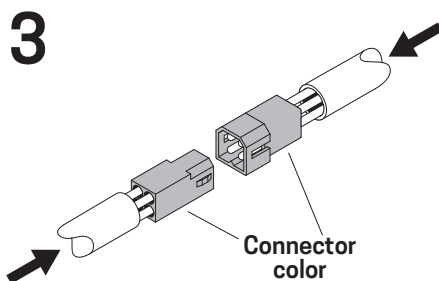
2. Straight Hose Fittings (3 color groups)

Each fitting connects 2 hoses with the same color tag. Connect the hose pairs that have the exact same color tag.



3. Free hanging connectors (3 color groups)

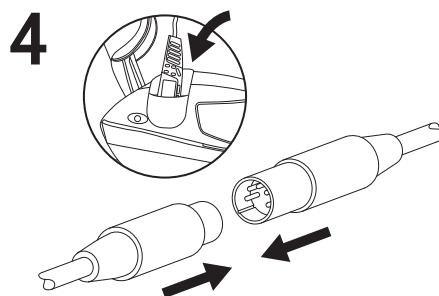
The cables joined by free hanging connectors follow a color code according to the color of the connectors themselves. Plug connectors that are of the same color.



3. Remote control

Insert the remote control in the pocket that hangs to the side of the armrest.

Plug the 5 pin circular free hanging connector to the connector from the backrest/seat cable bundle



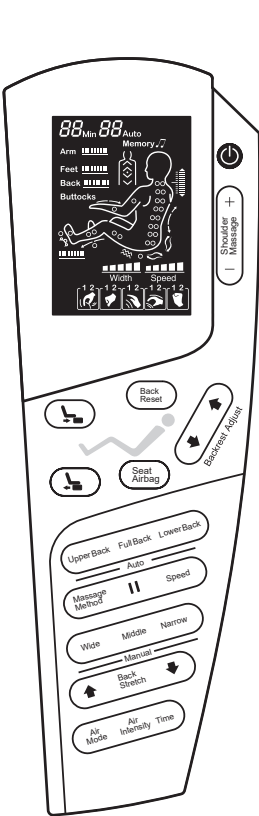
MESSAGE CHAIR OPERATION

WARNING: THERMAL RESETING PROTECTION DEVICE

The massage chair is equipped with a thermal resetting protection device. This is a safety feature to protect it from overheating. If the chair should suddenly stop and will not start, turn the main power switch off, and do not operate the chair for at least 30 minutes. Failure to turn the chair off may result in the chair starting unexpectedly when the device cools.

REMOTE CONTROL OPERATION

Use the chair remote control to calibrate the chair, adjust chair distance to the pedicure basin, adjust backrest inclination, and set up a massage session.



POWER

- 1. Turns Spa ON to Stand By mode until a function is introduced.
- 2. Spa will auto shut-down if no functions are introduced for 150 seconds.

SHOULDER AIR PRESSURE INTENSITY

Increases and decreases shoulder air pressure within 3 levels.

RESET

Resets backrest frame.

SEAT FRAME ADJUSTMENT

-  Press and hold to move forward
-  Press and hold to move backward

CUSHION AIR PRESSURE

Turn on/off the air pressure function.

ANGLE ADJUSTMENT

Press and hold to raise or lower the backrest.
You will hear a beep sound when reaching the maximum/minimum angle.

AUTOMATIC MASSAGE

Upper Back The massage roller mainly covers your upper back

Full Back The massage roller covers your full back

Lower Back The massage roller mainly covers your lower back

MANUAL MASSAGE

Massage Method Kneading / Flapping / Kneading & Flapping / Shiatsu / Knocking

Speed Adjust speed within 5 levels

Wide/Medium/Narrow Adjust width within 3 levels

Pause (||) Pause all massage functions. If pausing time exceeds 20 minutes, all massage functions will be automatically turned off.

BACK STRETCH

Back Stretch Fixed position massage / Area massage / Full massage
Press and hold to set.

AIR PRESSURE MESSAGE

Set up air-bag mode (3 levels), intensity (3 levels), and massage duration.



WARNING

PREVENT ACCIDENTS AND/OR INJURIES

Please follow the safety recommendations for using the spa found on page 4.

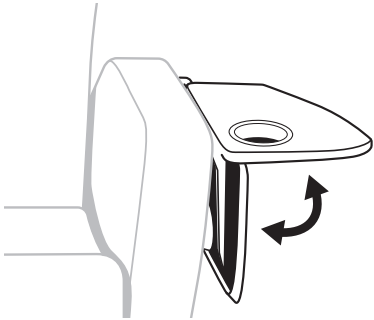
DO NO massage on the same spot for over 5 minutes.

When massaging over 30 min, make sure to take at least a 10-min break between massages.

It is strongly recommended to drink a glass of water after a massage session, as this helps improve circulation.

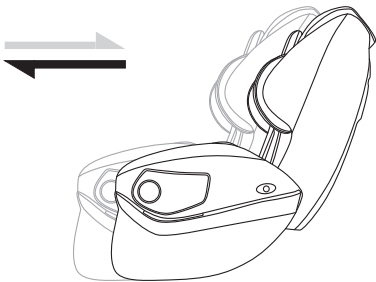
MANICURE TABLE

The manicure table can be swiveled and turned around the chair to the most comfortable position. It can be also used as an esthetician working table.



SEAT FRAME POSITION

The flex function of seat frame could fix the different height of the people to adjust the massage place of the calf airbags, the maximum distance moving forward and backward is 4.7” (12 cm).



ARMREST POSITION

The armrests can slide back and forth 15.7” (40 cm).

CLEANING AND MAINTENANCE


The following procedures are important guidelines that will help keep your chair clean and in good condition for years to come. It is extremely important to clean and disinfect every chair each client and after the last pedicure of the day.

YOU ARE REQUIRED TO CHECK WITH YOUR STATE BOARD FOR MANDATORY CLEANING AND DISINFECTING REQUIREMENTS AND PROCEDURES.

For the safety of your clients, always use the regulations as a minimum standard for cleaning and disinfecting. Combining your state standards with the regimen listed below will provide your clients with a safe and healthy pedicure spa environment experience.

Cleaning or sanitizing is NOT disinfecting. According to the Centers for Disease Control and Prevention (CDC), and the US Environmental Protection Agency (EPA), disinfecting occurs only when there is a reduction of pathogenic microbes at 99.999%. Sanitizing is only a reduction of 99.9%.

Selecting appropriate cleaning products and procedures



CAUTION

DO NOT USE acetone, paint thinner, bleach, "Armor All" type cleaners, or industrial cleaners for ANY part of your chair or components.

DO NOT USE powdered cleansers or abrasives. A clean towel or sponge are all you need.

Extended exposure to chemicals like bleach can damage the upholstery.

Failure to comply with all cleaning instructions can cause damage and void your warranty.
No internal cleaning of the chair components is necessary.

Category	Care / Maintenance Recommendation
Most Dirt & Residue	Use soapy water, ammonia based cleaner (not window cleaner) rinse and wipe completely dry. Commercially available solid surface cleaners will also work well.
Prevent Hard Water Marks	Rinse and wipe completely dry after cleaning.
Remove Hard Water Marks	Use cleaner formulated for removing hard water marks, such as CLR or Lime-A-Way.
Upholstery	Use a mild soap and water solution and gently clean any dirt or grime that may appear. DO NOT over wet. DO NOT use strong solvents, grease solutions, nor washing powder.

A special note pertaining to bleach

While bleach seems to be used extensively for cleaning and disinfecting of pedicure spas, it is NOT recommended nor is it effective. Moreover, excessive use of bleach may greatly reduce the longevity of your chair internal components. Excessive and repeated use of bleach may also void your warranty. As always, you are required to check with your state board for mandatory cleaning and disinfecting requirements and procedures.

TROUBLESHOOTING

This helpful troubleshooting guide will provide you with information on how to identify a problem with your product, determine possible causes, and find a solution.

If your specific situation is not covered in this guide, please contact our technical support department for assistance.

Beyond the troubleshooting guide provided, do not attempt to repair the issue yourself. Doing so may void your warranty. Unauthorized repairs will not be covered.

Please be sure to contact T-SPA Customer Service first at (888) 508-8772 or reach us via e-mail at: info@tspallc.com

Issue	Solution
Power problem / Massage Chair not turning on	<ol style="list-style-type: none">1. Ensure the power cord is properly plugged into an operational GFCI power supply/outlet.2. Check GFCI reset and circuit breakers or fuses.3. Ensure the outlet in your room is receiving power. This can be done by plugging in a small appliance and turning it on.
Chair suddenly stopped and will not start again	The thermal resetting protection device might have activated, this is a safety feature to protect it from overheating. Turn the main power switch off, and do not operate the chair for at least 30 minutes. Failure to turn the chair off may result in the chair starting unexpectedly when the device cools.

LIMITED WARRANTY

T-SPA designs and assembles massage chairs to the highest quality standards. Accordingly, T-SPA guarantees to the original owner that this product leaves the factory free from defects related to materials and manufacturing. If a failure related to materials or manufacturing occurs, refer to the Standard Warranty period list below to determine the coverage time periods for the different components.

The limited warranty term begins on the date the product is received by the original owner. The shipping date and the uniquely coded Serial Number on the back of each chair marks the starting point of the warranty.

The warranty becomes null and void if the massage chair has been removed from its initial place of installation or if it was not installed in accordance with federal, state, or local codes and ordinances.

This warranty shall be voided if the product has been modified, tampered with, misused, or subjected to abnormal working conditions, incorrect installation or maintenance, negligence, or inadequate cleaning practices. This warranty does not cover physical damage to the product surface.

This chair is engineered to function properly with T-SPA tubs. Use with non-certified tubs may result in voided warranty and product failure. This warranty does not apply if the malfunction results from the use of this product in conjunction with accessories, other products, or peripheral equipment not designed by T-SPA.

The original owner is responsible for all labor and shipping charges necessary to replace or repair the pedicure spa. T-SPA will not be liable for any consequential, incidental, or contingent damages.

This limited warranty is for the original owner and not transferable.

STANDARD WARRANTY

This limited warranty shall be in full effect for original owners of the product experiencing damages related to workmanship, mechanical, installation, or composition failures, so long as the purchased goods are correctly installed and used in accordance with official installation and maintenance instructions.

WARRANTY EXCLUSIONS

The following are examples of what is not covered by the warranty:

1. Staining, fading or discoloration of surfaces due to exposure and/or the use of harmful cleaning agents or chemicals.
2. Natural wear and tear including but not limited to staining, fading, or discoloration of upholsteries and armrests.
3. Freight damage, misuse, neglect, accident, abuse, and natural disaster.
4. Unauthorized repairs and/or modification or tampered in any way.
5. Damage resulting from standing in the chair or armrests.
6. Damage or malfunction due to improper installation including but not limited to, failure to comply with all national, state and local electrical and building codes.
7. Natural wear and tear of remote control including broken buttons, cracked screens, or water damage.
8. Drain pump damage due to residue built up in drain pipe and/or due to the lack of maintenance.

SERVICE

If service is required due to a defect or malfunction during the warranty period, please contact us.

1. The dealer shall forward all warranty-related matters to our Customer Service Department.
2. Serial Numbers and Original Invoice must accompany all warranty claims.
3. Customers are responsible for shipping defective parts back to T-SPA. These parts must be packaged correctly to protect against any further damage.
4. All parts are to be shipped by Ground services, average of 2-5 days.
5. All defective parts must be shipped back to T-SPA within 30 days of receiving the new replacement parts or warranty will be void.
6. Any warranty claim that cannot be determined over the phone call, the customer must send photos to T-SPA for inspection related.
7. Any service performed on the product without T-SPA authorization will also void the warranty.
8. Each service call from the customer will be assigned a Claim Number. The Claim Number will stay open until the problem is resolved.

During the Limited Warranty period, T-SPA will, at its sole discretion, replace any defective component. All component parts removed under this Limited Warranty become property of T-SPA.

And all replacement component(s) MUST be return to T-SPA within 30 days of replacement. If not, replaced component(s) will be charge as its cost(s).

LIMITATION OF LIABILITY

By using the pedicure spa chair, the owner agrees that T-SPA’s obligations shall not extend to indirect or consequential damages or injuries that may result from the use of the pedicure spa.

The owner agrees that T-SPA’s obligations are limited to those set forth herein and that there are no other obligations except those expressly agreed to in writing by T-SPA.

To the extent allowed by local law, except for the obligations specifically set forth in this warranty statement, in no event shall T-SPA or its third-party suppliers be liable for any damages caused by the T-SPA pedicure spa or the failure of the T-SPA pedicure spa, including any lost profits or savings, business interruption, loss of use, or any other commercial or economic loss of any kind, or special, incidental, or consequential damages. This limitation of liability applies whether damages are sought or a claim is made under this limited warranty or as a tort claim, a contract claim, or any other claim.

No dealer or other person has the authority to bind T-SPA to changes or additions to this warranty or its products. Accordingly, T-SPA is not responsible for such warranties or representations.

CONDITIONS THAT VOID WARRANTY

Warranty is voided if defects result from the following:

- 1. Improper installation, misuse, mishandling.
- 2. External damage or Force Majeure (e.g. power surge, flooding).
- 3. Removal or tampering with serial numbers or labels.
- 4. Incompatibility with third-party equipment.
- 5. Use of T-SPA massage chairs on non-T-SPA tubs or bases. T-SPA assumes no responsibility for performance issues or damage resulting from such configurations.

INCOMPATIBILITY DISCLAIMER:

This Limited Warranty is void if the T-SPA massage chair is installed on or integrated with any third-party base, tub, or platform not manufactured or expressly approved in writing by T-SPA. T-SPA assumes no responsibility for damage or failure resulting from improper fit, alignment, or mechanical incompatibility with non-T-SPA spa tubs.

LIMITED WARRANTY REGISTRATION FORM

IMPORTANT

To validate the limited warranty, Limited Warranty Registration Form MUST be filled out completely and return to T-SPA within 30 days of original purchased date. This Limited Warranty is valid if T-SPA received the registration form from the original purchaser.

FULL NAME: _____

EMAIL ADDRESS: _____

SALON NAME: _____

SALON ADDRESS: _____

SECOND ADDRESS (Suite, Unit): _____

CITY: _____ STATE: _____ ZIP CODE: _____

DISTRIBUTOR (if any): _____

DISTRIBUTOR ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

MODEL: _____ *Massage Chair* INVOICE NO.: _____

DATE OF PURCHASE: _____

Completed Warranty Registration Form to:

T-SPA MFG, LLC
10510 KINGHURST
HOUSTON, TX 77099
FAX: (832) 230-5486
EMAIL: info@tspallc.com



T-SPA MFG, LLC
10510 Kinghurst Dr
Houston, TX 77099
1(888)508-8772
Info@tspallc.com